Dear Valued Customers,

MDI takes great pride in its steadfast commitment to consistently delivering high-quality products to the market. In light of the comprehensive market review regarding Button Battery products, we have proactively decided to temporarily suspend the distribution of all our Button Battery lines. This precautionary measure is part of a thorough re-examination conducted by a qualified laboratory, reflecting our dedication to ensuring the continued excellence and safety of our products.

This decision follows extensive discussions with an external consultant affiliated with the Australian Toy Association, emphasizing our dedication to ensuring the safety and reliability of our products. The pause in supply is anticipated to be brief, lasting only a few weeks. Distribution will resume promptly once the latest round of testing is completed and comprehensive test reports are issued.

We understand that this temporary disruption may inconvenience our valued customers, and we sincerely apologize for any challenges it may pose. However, we firmly believe that taking this proactive step is essential to reaffirm the safety standards of our products. We are committed to transparency and will make the test reports readily available to any customer who wishes to have them on-site.

Thank you for your understanding and continued trust in MDI.

Best Regards,

Mr David Sloane

MDI Operations Manager